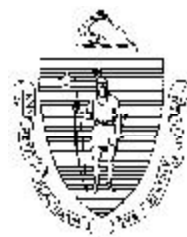





Your Right to Interpreter Services



Massachusetts Department of Transitional Assistance
600 Washington Street, Boston, MA 02111

The Massachusetts Department of Transitional Assistance (DTA) is committed to overcoming language barriers that would deprive any person of equal access to, and an equal opportunity for participation in, DTA programs. DTA's policy combining use of bilingual staff, interpreter services and translated materials is to communicate effectively with persons who are not fluent in English.



Massachusetts Department of
Transitional Assistance

<input type="checkbox"/> I speak English	
<input type="checkbox"/> Yo hablo Español	(Spanish)
<input type="checkbox"/> 普通话	(Chinese)
<input type="checkbox"/> ភាសាខ្មែរ	(Cambodian)
<input type="checkbox"/> ພາສາລາວ	(Laoian)
<input type="checkbox"/> ភាសាវៀតណាម	(Vietnamese)
<input type="checkbox"/> Mwen pale kreylol	(Haitian Creole)
<input type="checkbox"/> Je parle français	(French)
<input type="checkbox"/> Հայերեն	(Armenian)
<input type="checkbox"/> Языки народов России	(Russian)
<input type="checkbox"/> Ελληνικά	(Greek)
<input type="checkbox"/> Parlo Italiano	(Italian)
<input type="checkbox"/> Eu falo Português	(Portuguese)
<input type="checkbox"/> Polska	(Polish)
<input type="checkbox"/> Govorim hrvatski	(Croatian)
<input type="checkbox"/> Govorim slovenski	(Slovenian)
<input type="checkbox"/> Nagsasalita ako ng Tagalog	(Tagalog)
<input type="checkbox"/> Говорим српски	(Serbian-Cyrillic)
<input type="checkbox"/> አማርኛ ቋንቋ	(Amharic)
<input type="checkbox"/> I am an ASL user	(American Sign Language)

1. Please identify your primary language that you wish to use when you apply for services (by checking the proper box on the "I Speak" card or by other means).
2. Your need to communicate in a language other than English will not delay determination of your eligibility or your receipt of DTA benefits and services.
3. If no bilingual staff member is available, your local office will furnish an interpreter when one is needed, unless you prefer to bring your own interpreter.
4. If you need help translating English language notices or letters from the Department, your local office will assign a bilingual staff member or interpreter to assist you.
5. If you request a Fair Hearing and will need an interpreter at the hearing, contact the Division of Hearings at PO Box 167, Boston, MA 02112, telephone number (617) 348-5321 or 1-800-882-2017.
6. If you have any problems obtaining interpreter services at DTA, please notify the Director of Equal Opportunity, 4th floor, 600 Washington St., Boston, MA 02111, telephone number (617) 348-8409.

IMPORTANT! This notice affects your rights and responsibilities and should be translated immediately. If you need help translating this notice, your local office will assign a bilingual staff member or interpreter to assist you.